Create Case Note Template

Users assigned with the *Clinical Admin* administrative role will be able to create Case Note Templates, search Templates, and configure Templates.

1. Click on the **Create Template** link beside the **Case Note Template** option from the **Admin** tab.

2. On the '**Case Note Template page**', in the **Field Properties** section, select the check-boxes in the **Visible** row under the fields which you want to be displayed on the Case Notes created from this template. The fields can be made required by selecting the check-boxes in the **Required** row. The **Visible** check-boxes will be selected by default while creating a new template.

Case Note Template ⓘ

Template Details

Field Properties

	Time	Service & Unit Rate ($)	Activity Type	Location	Billable	Face to Face	Person Contacted	Questionnaire	Attachment	Notes
Visible	☑	☑	☑	☑	☑	☑	☑	☑	☑	☑
Required	☑	☑	☑	☑	☑	☑	☑	☑	☑	☑

- Fields can be marked as Visible, or Visible and Required. If any field is marked as required but not as visible, then users will receive an error message while saving the template.

Case Note Template ⓘ

Please see below for error messages!
Person Contacted should be marked as visible since its required

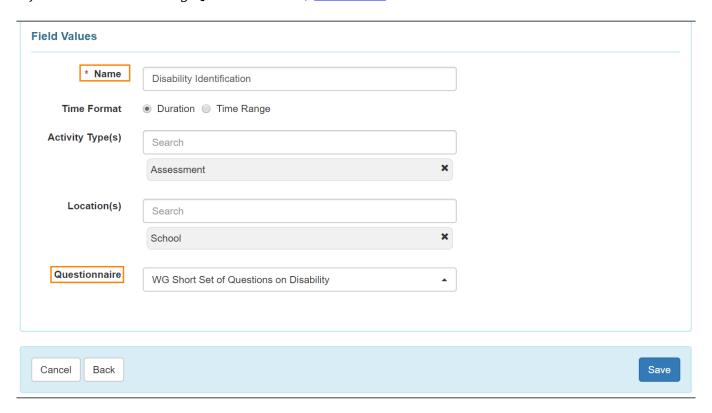**3.** Enter a **Name** and select a **Time Format** for this template.

You can also select **Location(s)**, **Activity Types(s),** and **Questionnaire** for the template if needed.

- Typing a few letters in the **Location(s)** and **Activity Types(s)** fields will display drop-down lists matching the Locations and Activity Types of the agency. (*To learn how to create **Location** and **Activity Types**, click here*). You may select multiple Locations and Activity types for a template.

- The drop-down list of **Questionnaire** fields will display the list of approved Questionnaires. Select your preferred Questionnaire. After you are done, click on the **Save** button to save the template.

Note: If users want to link a Questionnaire to the Case Note Template, then users will need to create the Questionnaire before creating the Case Note Template. For more information on creating Questionnaires, [click here](#).

Note:

If the **Location**, **Activity Type**, and **Questionnaire** fields are marked as required but no value has been entered for these fields on the template, then users will receive error messages while saving the template.

Time Format ○ Duration ○ Time Range

Required

Activity Type(s)

Search

Activity Type should be added since its a required field

Location(s)

Search

Location should be added since its a required field

- While creating a **Case Note Template**, if **Activity Type**, **Location**, and **Questionnaire** fields are not marked as visible, then users will not be able to select any options for these fields in the Template.

Activity Type(s)

Search

Location(s)

Search

Questionnaire

- Please Select -

4. A warning message will be displayed after clicking on the Save button on a Case Note Template, stating that no changes can be made to the Case Note Template once it is saved. Click on the **Yes** button if you want to save the template, or click on the **No** button if you want to edit the template further.

No changes can be made to this Case Note Template once it is saved. Do you want to continue?

No   Yes

A message will be displayed to confirm that the Case Note Template has been successfully created.

Case Note Template created with name "Disability Identification"

Actions

Back to Dashboard

Create New

View this template

Template Configuration

Note: Once saved, a Template cannot be further edited. It can only be discontinued by clicking on the Discontinue button at the bottom of the Template.

Case Note Template ⓘ

Template Details

Field Properties

	Time	Service & Unit Rate ($)	Activity Type	Location	Billable	Face to Face	Person Contacted	Questionnaire	Attachment	Notes
Visible	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Required	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Field Values

Name	Disability identification
Time Format	Duration
Activity Type(s)	Assessment
Location(s)	School
Questionnaire	WG Short Set of Questions on Disability

Cancel   Back   Discontinue